



Phone: 0409279251  
E-Mail: [mryan@bigpond.net.au](mailto:mryan@bigpond.net.au)  
Web: [www.aptta.org.au](http://www.aptta.org.au)

To whom it may concern.

The Australasian Piano Tuners and Technicians Association (APTTA) would like to make you aware of the unique specialty of services we provide to our Australian and New Zealand communities in a highly skilled craft, which in this critical situation is proving to be a testing time for the men and women employed in our industry.

It is important that the relevant government departments understand that our tuning and repair services are performed in concert theatres, private and government schools, entertainment venues and night clubs, retirement villages, churches of many denominations, private piano owners, specialised piano retail stores., and our very important music teachers, etc. etc.

All of these industries have been shut down altogether or greatly restricted.

Our industry like many others has also been seriously affected by the Corona Virus, and many of our people are now out of work during this dreadful pandemic.

Our men and women are incredibly dedicated and have spent years striving to advance their knowledge, including study here in Australia and overseas to the highest pinnacle of accomplishment, which renders our people the expertise to serve those critical and important parts of our society.

It may not be widely known of the serious and critical work that our piano tuners and technicians apply daily in servicing our customers, as there are many people who unless they understand the mechanics of these incredible instruments, have no idea of the nature of tuning and technical adjustments that are necessary to keep these pianos performing at their peak..

For the future of our tuners and technicians we hope that our people will be supported at this time, when due to the contact we need to have with piano owners and others working in the previously mentioned environments, it is almost impossible to continue working during this period of isolation.

We extend our thanks for any consideration from the government, and we hope that our people will be assisted financially during this time.

Regards,

Geoffrey J Hyde

President APTTA

8<sup>th</sup> April 2020